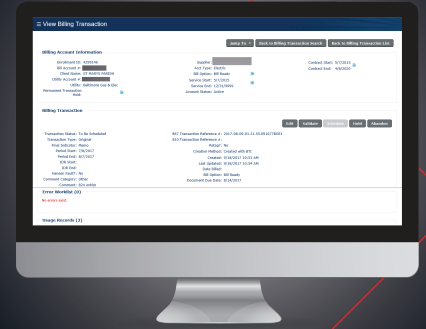


TOP 10 REASONS TO CHOOSE HANSEN SOLUTIONSCX.



- 1. STRATEGIC ADVANTAGE**
Hansen SolutionsCX gives you the tools, systems, experience to focus on managing and growing business.
- 2. ENERGY FOCUSED BPO**
Energy only focused BPO, specializing in deregulated markets from Meter to Cash.
- 3. CUSTOMIZABLE & FLEXIBLE SOLUTIONS**
Markets change - partner with us to quickly adapt and stay ahead of the changes.
- 4. CONTROLS & VALIDATIONS**
We handle exceptions so you have accurate data and total visibility into processes to sign customers quickly.
- 5. REPORTING & ANALYTICS AT YOUR FINGERTIPS**
Robust reporting and data analytics to effectively manage your business.
- 6. TRUSTED ADVISOR & RESOURCE**
One team to work directly with you for Account Management, Operations and Customer Care. We know you and you know us.
- 7. YOUR CUSTOMER NEEDS ARE HANDLED**
USA based Customer Care Center with modern IVR technology handling inbound calls, emails, faxes, collections, web chat, TPV, on & off peak call volumes.
- 8. INDUSTRY EXPERTS**
We have Experts that participate in Utility Work Groups and work with State PUCs to understand regulatory changes, so you don't have to.
- 9. COMPLEX BILLING SPECIALIST**
Configurable, customized products for C&I as well as fixed and variable rates billing.
- 10. PEACE OF MIND**
Our knowledge and experience frees our clients to focus on what is important... creating loyalty with their customers as well as finding new ones.

BUSINESS PROCESS OUTSOURCING.

Strategically outsource your billing & customer care operations.



Complete Back Office Solutions and Billing/EDI Support by Experienced Energy Professionals.

Services

- Full Customer Care Support
- Overflow Call handling
- Extended Hours Support
- Collections Services
- Webchat
- Customer Surveys

Benefits

- Outsourcing Done Right
- Advanced Technology
- Flexible Options
- Experienced in Regulated and Deregulated Energy Supply

Talk to us about clients using SolutionsCX to power their business.

Contact us at info@hansencx.com